



A partnership solution to the recycling, refurbishment and distribution of donated digital devices in the Tees Valley

What is FurbdIT?

FurbdIT was created as a practical and accessible solution that helps bridge the digital divide in the Tees Valley. It is a digital platform designed to connect businesses and organisations who have digital equipment they no longer need (or would like to donate) with the organisations that can distribute them to the people who have no access to a digital device. It is led and developed by The Hope Foundation, in partnership with Comply IT and supported by a wider partnership of local stakeholders.

www.furbdit.org.uk

Donate



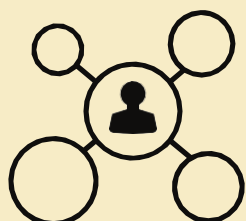
If you are a business, organisation or individual you can use the FurbdIT platform to donate any digital equipment. If there is a lot of kit, we will pick it up for free, or you can drop it off at one of our Drop Off centres. You can find more information about this on page 2.

Drop Off



Could your office, business or venue become a Drop Off Point? There's not much to it and you could play a vital part in making the project easy to use for local people. you will find more information about this on page 3.

Distribute



Do you work or support people who are digitally excluded? You can become a distribution partner, and help get free digital equipment to the people who need it the most. There is more information on page 3.

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Donate

I am a business or organisation

All you need to do is visit the website and click on the 'corporate donor' button on the home page. Then you can upload the details of the equipment you would like to donate. If there is more than one or two devices, we will pick up your kit for free. You may be directed to drop off the kit at your nearest Drop Off Point.

Our business partner will provide all the legal documents you need to evidence that it has been safely and legally refurbished, recycled or disposed of.

We recommend wiping all data prior to donation but rest assured, our IT partners will wipe your drives securely before we pass them on or dispose of your devices.

If you have lots of devices or kit to donate, contact us directly at furbdit@gmail.com and we can provide you with a link to upload all your data at once, and save you some time.

This service is free, and your devices (or the money made from their recycling/disposal) will directly benefit people in the local community.

www.furbdit.org.uk

I am an individual

We would love you to donate your digital equipment. All you need to do is visit the website and click on the 'individual donation' button on the home page. Then put in the details of your device or equipment. The website will let you know where your nearest Drop Off Point is and their opening times.

The Drop Off Point is not able to accept any donated devices or equipment if they have not been registered on the website first. Your drop off point could help you to register your device once you get there.

What kind of equipment can we donate?

We are happy to receive laptops, mobile phones, computers, keyboards and monitors, printers, games consoles and peripherals.

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Drop Off

Become a Drop Off Point

We'd like to be able to offer a variety of local venues for people to drop off their donations. To become a Drop Off Point you need to provide:

- a venue that people can visit to drop off their donation - you will be able to specify the times and days this venue will be open for donations.
- a staff member or volunteer at the venue who has access to the internet, to check the donated equipment has been registered on the website.
- somewhere safe to store the equipment until it is picked up.

If you would like to become a Drop Off Point, please click on the 'Offer a Drop Off Point' link on the home page of the website. You will be asked to create a log in for your organisation, that you can use to log when equipment has been dropped off.

www.furbdit.org.uk

Distribute

If you work with or support people who are digitally excluded, you can apply to become a distributor by clicking the 'become a distributor' button on the home page of the website. Once accepted, you will be able to use the website to request, receive and distribute a digital device to give to the person who needs it. You will also be able to contact us directly if your service user or group has special requirements.

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Furbdit

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Who runs FurbdIT?

The platform was developed via the Digital Development Partnership, a group of local leaders and interested people who came together during the first Covid lockdown to do something useful to tackle digital exclusion in Middlesbrough. Since the first meeting in April, the partnership has grown to include stakeholders from Redcar and Cleveland and Stockton.

The platform was the idea of Sue Kearney, Chief Exec of The Hope Foundation in Middlesbrough, who has worked closely with Comply IT and with the support of other key people, to make it a reality. Some of the key partners involved in the partnership are below. For more information or to join the partnership you can contact us directly via email at furbdit@gmail.com



North East and North Cumbria's
Child Health & Wellbeing Network



www.furbdit.org.uk



FurbdIT – How it will work for partner organisations

This is Bob, he has a device he'd like to donate



Bob goes on the FurbdIT website and registers his device and ticks all the GDPR boxes

The website tells him Mind is his nearest drop off point for his device



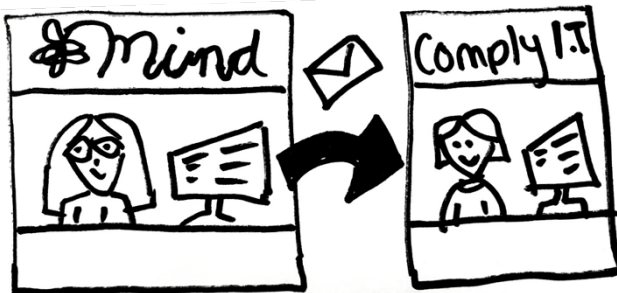
Bob visits Mind, which is a Drop Off Point.

Bob gives the device to Ella on reception.

Ella logs into the website and checks the device is registered. Then she ticks the box to say it has been dropped off



Ella puts the device somewhere safe



The website sends a notification to Comply IT that there is a device at the drop off point

Comply IT come pick up the device



Comply IT refurbish the device



Comply IT tell the website the device is available



Change Grow Live is a Distribution. This means Vicky from Change Grow Live has an organisation log in for the website.



Vicky uses her log in to apply for the device for her service user

Vicky gets an email from the website to say she can go pick the device up.



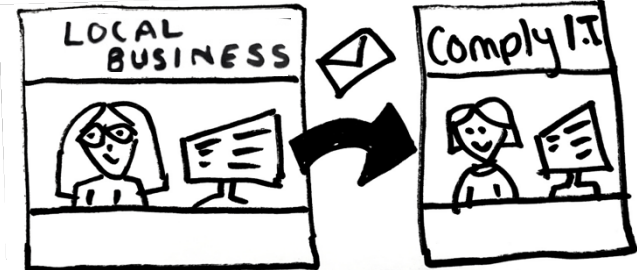


FurbdIT – How it will work for Businesses/organisations

This is Jane. Jane works for a local business and has a whole load of devices to donate



Jane registers the business as a **Corporate Donor** on the FurbdIT website and enters the information about the devices she is donating.



The website sends a notification to Comply IT that there are devices at a local business

Comply IT come pick up the devices



Comply IT refurbish the devices



Comply IT tell the website the devices are available



Change Grow Live is a **Distributor**.

This means Vicky from Change Grow Live has an organisation log in for the website.



Vicky uses her log in to apply for the devices for her new peer support group



Vicky gets an email from the website to say she can go pick the devices up.